



# OPENTOUCH™ SUITE FOR THE SMB

Simplify your communications  
and maximize your business

Alcatel·Lucent  
Enterprise



# POWERFUL COMMUNICATION SERVER

## OmniPCX Office Rich Communication Edition (RCE)

Flexible communication server for small and medium-sized enterprises



OmniPCX Office  
RCE Compact



OmniPCX Office  
RCE Small



OmniPCX Office  
RCE Medium



OmniPCX Office  
RCE Large

### OmniPCX Office RCE Compact

- Wall-mounted cabinet
- Fanless design
- For 6 to 18 digital/analog users
- For up to 200 IP users

### 19-inch cabinet

Modular design for optimal expandability:

### OmniPCX Office RCE Small

- CPU slot + 2 universal slots

### OmniPCX Office RCE Medium

- CPU slot + 5 universal slots

### OmniPCX Office RCE Large

- CPU slot + 8 slots (4 are universal)

All platforms are equipped with a high-performance PowerCPU Extended Edition\* and 16 VoIP channels, as well as a MSDB 8-GB memory card. Voicemail extension and Call Center statistic module are now natively supported thanks to the MSDB card. Therefore, no hard disk is required anymore.

### Features directly embedded

- Personal assistant
- 10 minutes customized music on hold and 4 system languages
- Voicemail and user mailbox greeting with 2 ports and 60 minutes of voice mail storage
- 4 VoIP channel licenses
- 200 PIMphony basic user licenses
- LDAP support for universal access embedded now on OTCV, Premium DeskPhones, My IC Phone, My IC Web for Office and PIMphony Touch\*\*

### Additional options

- Automated Attendant (AA), Multiple AA (MLAA)
- SIP and CTI Openness
- SIP trunking

\*Submitted to country availability

\*\*Available in 2015

# WIRELINE PHONES

## Premium DeskPhones with IP and digital connectivity

Innovative designed sets for professional IP or digital telephony



8068 BT



8068



8038/8039



8028/8029

- Superlative voice quality
- Optimized ergonomics, Navigator, Intuitive icons and soft keys
- Dedicated function keys
- Backlit Display
- Alphabetic keyboard
- Build-in security
- IPV6 ready
- Unified communication companion
- Get Call feature, to switch from a mobile device to the office phone

### Specific for IP:

- Wideband audio quality

### Accessories:

- Premium Add-ons Modules
- Comfort & Bluetooth® Handset
- Monaural, Binaural and Bluetooth® Headset
- Premium Wall Mounting Kit
- Audiooffice Conference Modules

## 8082 My IC Phone

Smart DeskPhone for executives



- 7-inch screen with graphical display
- Capacitive touch-screen
- Wide-band audio quality
- Bluetooth handset
- Power over Ethernet
- PC Sync to synchronize contacts
- Peer to peer video capabilities
- Manager/ Assistant feature
- Get Call feature



8115



8125

## 8012 Deskphone

To address the low end SIP market



- SIP based features such as call log, conference in local
- Integrated management, Plug & Play, Get Call Feature

## OmniTouch 4135 IP Conference Phone



- A SIP-based plug-and-play-audio conferencing phone with up to 4 simultaneous connections

## 4008/4018 IP and 4019 Phones

For the low end IP & digital market



4018/4019



4008

- Character display, loudspeaker, mute key

# WIRELESS PHONES

## DECT Handsets

For mobile communication within the company in IP and digital mode



500 DECT/  
500EX DECT



8232 DECT



8242 DECT

### 500 DECT/500EX DECT Handset

- Industrial environment Bluetooth-capable, IP54-compliant
- Isolated Worker Protection
- Alarm/locator function (alarm server required)
- 500EX DECT for hazardous work environments where there is a risk of explosion
- Get Call Feature

### 8232 DECT Handset

- Color display
- Headset connector
- Mini-USB port on the charging cradle
- Get Call Feature

### 8242 DECT Handset

- Rich business telephony
- Color display
- Headset Connector
- Wide band Readiness
- Easy roaming
- Large screen
- Get Call Feature
- Event keys,
- Alarm status for TDM and IP\* topologies

## Voice over WLAN phones

Mobile voice communication over wireless LAN



OmniTouch  
8118



OmniTouch  
8128

### OmniTouch 8118 WLAN Handset

- Black and white display
- Vibrate mode
- Headset connector
- Get Call Feature

### OmniTouch 8128 WLAN Handset

All the 8118 features plus...

- Push-to-talk feature
- Color display
- Hands-free
- Get Call Feature

# EFFICIENT COMMUNICATIONS

## Feature-rich applications for improved call-handling

Communication solutions to increase productivity



PIMphony



PIMphony Touch\*



My IC Web  
for Office



My IC Social  
Networks

### PIMphony and PIMphony Touch\*

- Personal communication manager
- Incoming and outgoing calls controlled from a Windows PC client
- PIMphony for Windows 7 and Windows 8 laptop version, available in Basic, Pro, Team and Attendant versions and as a standalone IP softphone
- PIMphony Touch\*, for Windows tablet and PC application leveraging modern UI and Windows 8.1 capabilities, available with additional features such as: unified instant messaging, telephony presence

### My IC Web for Office

- A web-based solution for call handling, with a standard browser
- Any phone as an extension
- Optimal for use off-site or at home

### My IC Social Networks

- Federated user identify from different directories
- Presence federation based on telephony and Social medias
- Intelligent Microsoft Outlook integration (unique interface)

### Professional Greeting: Customer welcome, call routing and automated attendant features

To increase in customer satisfaction

- Voicemail
- Personal Assistant: Automatic call routing defined by user
- Greeting messages: Up to four customizable company greetings
- PC-based and Phone Attendant console
- Automated Attendant (AA): Global solution for company welcome
- Multiple Level AA: Global solution for company welcome for multi-brand/multi-language companies and advanced AA needs
- Smart Call Routing: with 10.000 entries or Contact Center
- Call Center Office: automatic call routing with PC applications to support call handling (Agent Assistant, Supervisor Console, Statistic Manager) with up to 8 groups and 32 active agents

\*Available in 2015

# POWERFUL EXTERNAL MOBILITY

One phone, one number and one voice mail, on-site or off-site to keep you connected to your business anytime, anywhere



OTCV iPhone



OTCV Android



OTCV Windows\*\*

## One-number services

- Make any mobile phone an office extension
- Improve accessibility through a single business number

## OpenTouch Conversation\* for iPhone

- Free of charge client to download from Apps Store, software licence needed on OmniPCX Office RCE

## OpenTouch Conversation\* for Android

- Free of charge client to download from Google Play Store, software licence needed on OmniPCX Office RCE

## OpenTouch Conversation\* for Windows Phone\*\*

- Free of charge client to download from Windows Store, software licence needed on OmniPCX Office RCE

	OTCV IPHONE	OTCV ANDROID	OTCV WINDOWS**
Routing Rules, Mobility Management	X	X	X
In conversation services, Transfer	X	X	X
Conference	X	X	X
Forward options: forward, redirect	X	X	X
Call logs	X	X	X
Visual voice mail	X	X	X
Unified Instant Messaging	X	X	X
Unified Directory Access, Dial-by-name	X	X	X
Favorites	-	X	X
Telephony Presence	-	-	X
Get Call Feature	X	X	X
SIP Companion in VoIP mode to leverage company Wi-Fi for both voice and data	X	X**	-
Easy VPN (use Mobile as VPN client)	X	-	-

\*Replacing former My IC Mobile

\*\*Available in 2015

# NETWORK INFRASTRUCTURE

## LAN infrastructure

Cost savings with a single infrastructure for voice/data services with or without Power Over Ethernet



### OmniSwitch 6250

- Fast Ethernet switch
- 24 and 48 ports



### OmniSwitch 6450

- Gigabit Ethernet switch
- 10, 24 and 48 ports

## WLAN infrastructure

Cost savings with a single infrastructure for voice/data services



### OmniAccess 4306G WLAN-Switch

- WLAN switch up to 16 access points



### OmniAccess RAP-3WN(P), RAP 108/109

- Single radio (RAP-3WN) and Dual radio (RAP 108/109)
- For the home office and external extensions



### Wi-Fi® access points

- OmniAccess AP92, AP93 (Single radio, dual band), AP104, AP105 (dual radio) and IAP 92-93-104-105
- IEEE 802.3af Power over Ethernet (PoE) sourcing
- IEEE 802.11a/b/g/n

## DECT infrastructure

Best of voice services for on-site mobility



### 4070 - Radio Base Station

- Indoor / Outdoor DECT radio base station
- Support of all DECT range



### 8340 SMART IP-DECT Access Point

- IP connectivity – PoE 802.3af
- Support of 8242\*, 8232, 500, 500EX DECT and GAP devices

\*Available in 2015

Contact your Alcatel-Lucent  
reseller to find out more about  
OpenTouch™ Suite for SMB.